



Rowheath Pavilion Member Code of Conduct

General Conduct

- Members must treat all facilities, staff, other members, and guests respectfully and courteously at all times.
- Members must sign the register daily upon arrival or scan their Perks QR code.
- Membership cards are non-transferable and may only be used by the named cardholder.
- Members are responsible for their guests and must sign them into the guest register at the bar upon arrival. Members must remain on the premises as long as their guests are present.
- Paid Members may only sign in up to 3 guests per day.
- Management and staff reserve the right to refuse entry to any guest and to ask any member or their guests to leave the premises if they fail to adhere to these terms.

Grounds & Outdoor Areas

- All members and guests must respect the outdoor grounds, ensuring no damage is caused to landscaping, equipment, or facilities.
- Litter must be disposed of properly in provided bins or taken away if bins are unavailable.
- Dogs are permitted on the grounds but must remain on a lead at all times, and owners are responsible for cleaning up after their pets.

Car Park

- Parking is permitted in designated areas only. Overnight parking is only allowed with special permission.
- Car Park closes and is locked with the building at the end of the day.
- Rowheath Pavilion accepts no liability for theft, loss, or damage to vehicles or personal belongings left in vehicles.
- Members and their guests must drive responsibly, observing speed limits and being mindful of pedestrians and other vehicles. Parking is not permitted on the emergency access thatched areas.

Bar & Hospitality Areas

- Alcoholic beverages will be sold and consumed strictly in accordance with licensing laws. Rowheath Pavilion operates a Challenge 25 policy; valid ID must be shown when requested.

- Only drinks purchased on-site may be consumed within the bar and café areas. Outside alcoholic beverages are strictly prohibited and will be confiscated.
- Glassware is not permitted outside the immediate bar or terrace area. Plastic glasses must be used when consuming beverages on the field or grounds.
- Members and guests must leave the premises within 30 minutes of the bar closing.

Sports Facilities

- Sports facilities, including changing rooms and showers, must be used respectfully. Children must be supervised by a trusted adult member at all times when using these facilities.
- Sports equipment and facilities must not be misused or intentionally damaged. Members will be liable for any damage caused by themselves, their guests, or their children.

Children & Young People

- Children are welcome but must always be supervised by an adult member. Adults are fully responsible for the behaviour and safety of their children and their guests' children. No unaccompanied children are allowed in the bar.
- Children under 18 are strictly prohibited from purchasing or consuming alcohol on the premises.
- No accompanied children under the age of 18 years old in the bar after 7pm.

Unacceptable Behaviour

- Rowheath Pavilion has a zero-tolerance policy towards drugs. Membership will be immediately revoked without refund if members or guests are found using, possessing, or distributing illegal substances.
- Behaviour deemed unacceptable and grounds for membership termination includes, but is not limited to: abusive language, aggressive or violent behaviour, racial or discriminatory remarks, intentional damage to property, or disrespect towards other members, staff, or guests.
- Any involvement with police or authorities due to a member's actions or the actions of their guests may result in immediate termination of membership without reimbursement.

Liability and Responsibility

- Members accept full responsibility for their actions, those of their guests, and their children.
- Members will be held accountable for reimbursing Rowheath Pavilion for any damage caused by them, their guests, or their children.



- Rowheath Pavilion does not accept responsibility for any personal injury, loss, or damage to property sustained while using the facilities, unless directly caused by negligence of Rowheath Pavilion.

By agreeing to these terms, members acknowledge their responsibility in maintaining the standards and values of Rowheath Pavilion as a community centre.